

**BARRINS
& ASSOCIATES**
BEHAVIORAL HEALTHCARE CONSULTING
An HBS Company

2023 Joint Commission Requirements Health Care Equity

Barrins & Associates Team

- Nationwide lens on BH industry
- Experts on TJC & CMS compliance
- 23 years in industry
- Worked with 3 + BH clients



Anne Barrins
MS, CSW, CEO



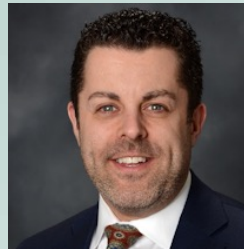
Colleen Sawyer
RN, MS



Claire Burchfield
LCSW, CPHQ



Mark Halal
LCSW



Jared Shapiro
CHFM



Barbara Bugella
RN, MSN, MBA



Laura Sellers
RHIA



Jacqueline Gacek
RN, MS



Marianne Birmingham
MS, CHC, CTP



Jay Colamaria
RN, MS



Domenic Baratta
MPH, CSP, HEM, CHSP

Health Care Equity

- Goal: Reduce health care disparities
- Research shows disparities persist in:
 - Access to care
 - Quality of care
- TJC identifies health care equity as Quality and Safety priority
- New requirements effective 1/1/23



Health Care Equity



- New Leadership standard: LD.04.03.08
- *“Reducing health care disparities for the hospital’s patients is a quality and safety priority.”*
- Requires commitment of C-suite and Board
- Should be integrated with hospital’s QAPI program

Health Care Equity

- **EP 1: Appoint a designated leader**
 - High level leader responsible for hospitalwide program to reduce health care disparities
 - Organized structure for this initiative
 - Establish clear lines of accountability
 - Provide resources to leader and project team



Health Care Equity

- **EP 2: Assess health related social needs (HRSNs)**
 - For individual patients: assess HRSNs
 - Access to transportation
 - Difficulty paying for prescriptions or medical bills
 - Education and literacy
 - Food insecurity
 - Housing insecurity
 - Provide info re community resources and support services to help address those needs

Health Care Equity

- **Assessing HRSNs**
- **Hospital has flexibility to determine:**
 - Which patients to assess for HRSNs
 - Either a representative sample OR
 - All patients
 - Which HRSNs to assess
 - Which resources to provide to address HRSNs

Health Care Equity

- **EP 3: Stratify your quality data to identify health care disparities in your patient population**
 - Stratify using socio-demographic characteristics
 - Age, gender, referred language, race, ethnicity
 - Goal: Understand which patient care processes, outcomes vary by socio-demographic characteristics
 - Flexibility - you choose:
 - Which measures to stratify
 - Which socio-demographic characteristics to use for stratification of data

Health Care Equity

■ EP 4: Action Plan

- Choose 1 health care disparity to improve
- Requires written Action Plan – should include:
 - Identify health care disparity you'll work on
 - Describe specific patient population to focus on
 - State your improvement goal
 - List strategies, resources you'll use to achieve goal
 - Describe process you'll use to monitor progress



Health Care Equity

- **EP 5: Make Improvements**
 - Implement your Action Plan
 - Monitor your progress using data
 - Evaluate whether improvement is occurring
 - Take action if you're not meeting your goals



Health Care Equity

■ EP 6: Report progress to stakeholders

- Leadership, Board, Medical Staff, managers, staff
- Minimum annually
- Use committee meetings, intranet, Town Hall meetings, newsletters, etc.



Health Care Equity

■ Key Takeaways

- This should be a data-driven, QI project
- Include your Data Gurus
- Organize it using your PI model: e.g. PDCA
- Get started now – will be a major focus area in 2023
- First step: Review TJC guiding documents (next slide)
- Don't be overly ambitious - better to zero in on and improve one disparity vs. tackling multiple issues



Health Care Equity

TJC Resources

- Prepublication Requirements Related to Reducing Health Care Disparities: Hospital Accreditation Program
- Prepublication Requirements Related to Reducing Health Care Disparities: Behavioral Health Care and Human Services Accreditation Program
- R3 Report Issue 36: New Requirements to Reduce Health Care Disparities
- Sentinel Event Alert Issue 64: Addressing Health Care Disparities by Improving Quality and Safety

Barrins & Associates Resources

- Monthly electronic newsletter
- TJC & CMS Blog - 2 posts monthly
- www.barrins-assoc.com
- Updates, resources, best practices



Patton Healthcare Consulting

■ TJC, CMS Compliance Consultation

- Mock surveys
- Continuous Accreditation Support program
- Monthly electronic newsletter
- Blog posts
- <https://pattonhc.com/>



PATTON
HEALTHCARE
CONSULTING, INC.



**BARRINS
& ASSOCIATES**
BEHAVIORAL HEALTHCARE CONSULTING
An HBS Company

A photograph of a stage with a large, textured red curtain. The curtain is illuminated from above, creating a warm, reddish glow. In the foreground, the dark silhouettes of several audience members' heads are visible, looking towards the stage. On the left side of the stage, a person is partially visible behind a podium or desk, with a microphone in front of them. The overall atmosphere is that of a formal presentation or lecture.

Q & A



**BARRINS
& ASSOCIATES**
BEHAVIORAL HEALTHCARE CONSULTING
An HBS Company